

 <p>GLASS MARKET</p>	<p>Glass Market Ltd 147 McCleod Rd, Te Atatu, Auckland.</p> <p>Standards: AS/NZS 2208, ISO 9001 Compliance with: CSI Product Assessment Scheme.</p>	<p>Doc ID: SP-06 Revision: 0 Revision Date: 14/06/2018 Effective Date: 14/06/2018 Page: 1 of 3</p>
<p>WARRANTY - SILVERED MIRROR AND PAINTED GLAZING</p>		

Warranty Period and Details

Subject to the provisions of this warranty, Glass Market warrants that the glazing material shall, for a period of two (2) years from the date of manufacture:

- (a) Remain free from visible or visual defects, inclusions or faults which can be seen from a distance of at least 3 metres and which are not within the acceptable limits set out in;
 1. AS/NZS 4667:2000 Quality requirements for cut-to-size and processed glass and
 2. AS/NZS 2208:1996 Safety glazing materials in buildings.
- (b) Will not suffer peeling or cracking of the coating under normal conditions and usage.
- (c) When laminated will remain free of edge separation, other than that which occurs within 5mm from the edge of the original glass sheets.

Warranty Coverage

This warranty is to be read in conjunction with and is subject to the Glass Market “SP-05-Terms & Sales Conditions” and “SP-07 Care and cleaning of float glass and silvered mirrors” in force at the time of sale.

In the event that the glazing material fails to meet the terms of the warranty set out in Section One (1), and such failure is caused by the direct result of a defect in the material or manufacture of the glazing material, Glass Market will at its option replace the glazing material or refund the original invoice value of the glazing material.

Conditions

The warranty is further subject to the following conditions:

- (a) The Buyer acknowledges that the glazing material at the time of delivery was undamaged and free from any defects.
- (b) The glazing material is protected from contact with wet cement, hard foreign objects, metals and materials likely to cause abrasive damage.
- (c) The installation, cleaning and maintenance of the glazing material is entirely in accordance with industry standards, Glass Market recommendations and any specific correspondence pertaining to installation, and the glazing components are not damaged in any way before or during installation.
- (d) The glazing material is installed in a manner that prevents prolonged contact with moisture at the glass edge.
- (e) The glazing material is not exposed to chemical fumes or gases other than those present in normal clean atmospheric air nor is subject to prolonged exposure to water or moisture, nor is exposed to radiation of any type other than normal sunlight.
- (f) Any sealant, adhesives, tapes, or fixing materials used in installation are compatible with the backing paint of the glazing material.
- (g) The glazing material is not exposed to the external environment.

	<p>Glass Market P.O. Box 132, Fairfield, NSW 1860, Australia. Standards: AS/NZS 2208, ISO 9001 Compliance with: CSi Product Assessment Scheme.</p>	<p>Doc ID: SP-06 Revision: 0 Revision Date: 14/06/2018 Effective Date: 14/06/2018 Page: 2 of 3</p>
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This warranty is void under any of the following conditions:

- The Mirror or painted glazing panel is broken or fractured.
- The Mirror's or painted glazing panel coating has been damaged.
- The Mirror or painted glazing panel is installed or used in an application other than indoors.
- The Mirror or painted glazing panel is installed in high-humidity environments such as swimming pool enclosures, bath enclosures where the mirror or painted glazing panel edges are not sealed prior to installation, etc.
- The Mirror or painted glazing panel has been subjected to standing water or other liquid.
- The Mirror's or painted glazing panel coating is attacked by incompatible or corrosive chemical agents such as grinding lubricants, cleaning fluids, solvents, sealants, adhesives, chemical fumes, etc.

This warranty does not apply where the glazing material has been used in any manner not in accordance with the conditions of this warranty or the manufacturer's instructions, and will not cover any damage to a glazing material, or any other loss, which may be sustained as a result of the placement of any other materials on the glazing material. This includes, but is not limited to, adhesive or security films, hydrophobic coatings, harsh or abrasive cleaners, paints, adhesives, marker pens, signage or advertising materials, or protective materials.

For warranty claims or enquiries, please contact Glass Market on +64 21 407471 or email henry@glassmarket.co.nz.

Exclusions

The warranty specifically excludes any consequence of glass breakage from any cause other than defective material or manufacture of the glazing material up to the specified design wind pressure as determined in accordance with Australian and/or New Zealand Standards AS/NZS 1170.2 and AS1288 and specifically excludes any consequential liabilities following installation.

Exclusions for Australian sales:

Other than as expressly set out in this guarantee, and the warranties that cannot be excluded under The Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) (and any other law), Glass Market excludes all other warranties, guarantees and remedies with regard to the glazing materials, including all implied warranties and guarantees. In addition, to the extent that it is able to do so, Glass Market excludes all liability for loss and damage (including consequential loss) where the glazing material is a good or service other than of a kind ordinarily acquired for personal, domestic or household use or consumption.

Warranty of Replacement Glazing material

Any replacement glazing material supplied pursuant to this Warranty shall be warranted only until the expiration of the warranty period for the original glazing material.

Reporting and Verification of Glazing Material Failure

Glass Market has the right to establish to its satisfaction that the glazing material defect or failure is in accordance with the above warranty and that all of the above conditions have been met.

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Any failure of the glazing material shall be reported immediately to Glass Market. If failure of the glazing material is not notified to Glass Market within seven (7) days of failure, the Buyer shall be deemed to have waived all rights under the warranty (subject always to the full terms and conditions of sale).

Glazing materials must not be returned without the prior agreement of Glass Market.

Glass Market may require the glazing material to be examined in situ to determine the cause of the failure.

All expenses of claiming in respect of this warranty will be borne by the person making the claim. Glass Market may require documentation supporting the claim to be provided.

Governing Law

For Australian and International sales: this warranty shall be governed and interpreted according to the laws applying in the State of New South Wales, Australia.