

	<p>Glass Market Ltd 147 McCleod Rd, Te Atatu, Auckland.</p> <p>Standards: AS/NZS 2208, ISO 9001 Compliance with: CSI Product Assessment Scheme.</p>	<p>Doc ID: SP-08 Revision: 0 Revision Date: 14/06/2018 Effective Date: 14/06/2018 Page: 1 of 3</p>
WARRANTY – TOUGHENED SAFETY GLAZING		

Warranty Period and Details

Subject to the provisions of this warranty, Glass Market warrants that the toughened safety glazing material shall, for a period of ten (10) years from the date of manufacture:

- (a) Remain free from visible or visual defects, inclusions or faults which can be seen from a distance of at least 3 metres and which are not within the acceptable limits set out in the following Australian/New Zealand Standards;
- AS/NZS 4667 Quality requirements for cut-to-size and processed glass and AS/NZS 2208 Safety glazing materials in buildings.

Warranty Coverage

This warranty is to be read in conjunction with and is subject to the Glass Market “SP-05-Terms & Sales Conditions” and “SP-02-Specification Float-Toughened Glass” in force at the time of sale.

In the event that the toughened safety glazing material fails to meet the terms of the warranty set out above, and such failure is caused by the direct result of a defect in the material or manufacture of the toughened safety glazing, Glass Market will at its option replace the toughened safety glazing or refund the original invoice value of the toughened safety glazing.

Conditions

The warranty is further subject to the following conditions:

- (a) The Buyer acknowledges that the toughened safety glazing at the time of delivery was undamaged and free from any defects.
- (b) The toughened safety glazing is protected from contact with wet cement, hard foreign objects, metals and materials likely to cause abrasive damage.
- (c) The installation, cleaning and maintenance of the toughened safety glazing is entirely in accordance with industry standards, Glass Market recommendations and any specific correspondence pertaining to installation, and the toughened safety glazing components are not damaged in any way before or during installation.
- (d) Any sealant, adhesives, tapes, or fixing materials used in installation are compatible with the toughened safety glazing material.
- (e) The toughened safety glazing is not exposed to chemical fumes or gases other than those present in normal clean atmospheric air, and is not subject to prolonged exposure to water or moisture, nor is exposed to radiation of any type other than normal sunlight.
- (f) Exposed edges are protected from an impact which would cause the panel to fail in service.
- (g) The toughened safety glazing is installed in an environment where it will not be struck by flying objects such as stones etc., or the surface scratched in a manner which causes the toughened safety glazing’s surface tension to fail, thus leading to product failure.

This warranty does not apply where the toughened safety glazing material has been used in any manner not in accordance with the conditions of this warranty or the Glass Market instructions were issued, and will not cover any damage to a toughened safety glazing material, or any other loss, which may be sustained as a result of the placement of any other materials on the toughened safety glazing material.

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This includes, but is not limited to, adhesive or security films, hydrophobic coatings, harsh or abrasive cleaners, paints, adhesives, marker pens, signage or advertising materials, or protective materials.

For warranty claims or enquiries, please contact Glass Market on +64 21 407 471 or email henry@glassmarket.co.nz.

Exclusions

The warranty specifically excludes any consequence of glass breakage from any cause other than defective material or manufacture of the glazing material up to the specified design wind pressure as determined in accordance with Australian and/or New Zealand Standards AS/NZS 1170.2 and AS1288 and specifically excludes any consequential liabilities following installation.

Exclusions for Australian sales:

Other than as expressly set out in this guarantee, and the warranties that cannot be excluded under The Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) (and any other law), Glass Market excludes all other warranties, guarantees and remedies with regard to the glazing materials, including all implied warranties and guarantees. In addition, to the extent that it is able to do so, Glass Market excludes all liability for loss and damage (including consequential loss) where the glazing material is a good or service other than of a kind ordinarily acquired for personal, domestic or household use or consumption.

Warranty of Replacement Glazing Material

Any replacement toughened safety glazing material supplied pursuant to this warranty shall be warranted only until the expiration of the warranty period for the original toughened safety glazing material.

Reporting and Verification of Toughened Safety Glazing Material Failure

Glass Market has the right to establish to its satisfaction that the toughened safety glazing material defect or failure is in accordance with the above warranty and that all of the above conditions have been met.

Any failure of the toughened safety glazing material shall be reported immediately to Glass Market. If failure of the toughened safety glazing material is not notified to Glass Market within seven (7) days of failure, the Buyer shall be deemed to have waived all rights under the warranty (subject always to the full terms and conditions of sale).

Toughened safety glazing materials must not be returned without the prior agreement of Glass Market. Glass Market may require the toughened safety glazing material to be examined in situ to determine the cause of the failure.

All expenses of claiming in respect of this warranty will be borne by the person making the claim. Glass Market may require documentation supporting the claim to be provided.

Governing Law

For New Zealand and International sales: this warranty shall be governed and interpreted according to the laws applying in New Zealand.

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Care and Maintenance

It is important to follow the Glass Market instructions regarding toughened safety glazing. The potential risk of glass implosion can be minimised if the glass and hardware (hinges etc.) are properly maintained and cared for.

To maintain hinges and other hardware fixings, wipe them down after every use. When the hardware is kept clean, it will not collect mineral deposits that require the use of soap solution to remove. After your shower, use a dry towel to thoroughly dry the hinges.

If you are unable to dry your hinges after every use, a weekly cleaning is suggested. Use a mild soap and warm water mixture and a soft non-abrasive cloth. After you have cleaned the hardware, rinse it thoroughly with clean warm water and dry.

Installation

Correct installation of toughened safety glazing has a significant bearing on the safety and the possibility of a toughened safety glazing material implosion occurring. The likelihood of an implosion is greater if a moving part, such as an unframed edge of a pivotal glass door is in close contact with another hard surface. If an unframed edge is rubbing on another surface have the glass and door hinges adjusted immediately or add protection to the exposed edges. Poor installation and maintenance increase the risk of toughened glass imploding.

By following these simple guidelines you can greatly increase the life of your hardware and glass.