

	<p>Glass Market Ltd 147 McCleod Rd, Te Atatu, Auckland</p> <p>Standards: AS/NZS 2208, ISO 9001 Compliance with: CSI Product Assessment Scheme.</p>	<p>Doc ID: SP-08 Revision: 0 Revision Date: 14/06/2018 Effective Date: 14/06/2018 Page: 1 of 2</p>
WARRANTY – LAMINATED SAFETY GLAZING		

Warranty Period and Details

Subject to the provisions of this warranty, Glass Market warrants that the laminated safety glazing material shall, for a period of ten (10) years from the date of manufacture:

- (a) Remain free from visible or visual defects, inclusions or faults which can be seen from a distance of at least 3 metres and which are not within the acceptable limits set out in the following Australian/New Zealand Standards;
- AS/NZS 4667 Quality requirements for cut-to-size and processed glass and AS/NZS 2208 Safety glazing materials in buildings.

Warranty Coverage

This warranty is to be read in conjunction with and is subject to the Glass Market “SP-05-Terms & Sales Conditions” and “SP-01-Specification Laminated Glass” in force at the time of sale.

In the event that the laminated safety glazing material fails to meet the terms of the warranty set out above, and such failure is caused by the direct result of a defect in the material or manufacture of the laminated safety glazing, Glass Market will at its option replace the laminated safety glazing or refund the original invoice value of the laminated safety glazing.

Conditions

The warranty is further subject to the following conditions:

- (a) The Buyer acknowledges that the laminated safety glazing at the time of delivery was undamaged and free from any defects.
- (b) The laminated safety glazing is protected from contact with wet cement, hard foreign objects, metals and materials likely to cause abrasive damage.
- (c) The installation, cleaning and maintenance of the laminated safety glazing is entirely in accordance with industry standards, Glass Market recommendations and any specific correspondence pertaining to installation, and the laminated safety glazing components are not damaged in any way before or during installation.
- (d) Any sealant, adhesives, tapes, or fixing materials used in installation are compatible with the laminated safety glazing material.
- (e) The laminated safety glazing is not exposed to chemical fumes or gases other than those present in normal clean atmospheric air, and is not subject to prolonged exposure to water or moisture, nor is exposed to radiation of any type other than normal sunlight.
- (f) Exposed edges are protected from liquid penetration or an impact which would cause the panel to fail in service.

This warranty does not apply where the laminated safety glazing material has been used in any manner not in accordance with the conditions of this warranty or the Glass Market instructions were issued, and will not cover any damage to a laminated safety glazing material, or any other loss, which may be sustained as a result of the placement of any other materials on the laminated safety glazing material. This includes, but is not limited to, adhesive or security films, hydrophobic coatings, harsh or abrasive cleaners, paints, adhesives, marker pens, signage or advertising materials, or protective materials.

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For warranty claims or enquiries, please contact Glass Market on +64 21 407 471 or email henry@glassmarket.co.nz.

Exclusions

The warranty specifically excludes any consequence of glass breakage from any cause other than defective material or manufacture of the glazing material up to the specified design wind pressure as determined in accordance with Australian and/or New Zealand Standards AS/NZS 1170.2 and AS1288 and specifically excludes any consequential liabilities following installation.

Exclusions for Australian sales:

Other than as expressly set out in this guarantee, and the warranties that cannot be excluded under The Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) (and any other law), Glass Market excludes all other warranties, guarantees and remedies with regard to the glazing materials, including all implied warranties and guarantees. In addition, to the extent that it is able to do so, Glass Market excludes all liability for loss and damage (including consequential loss) where the glazing material is a good or service other than of a kind ordinarily acquired for personal, domestic or household use or consumption.

Warranty of Replacement Glazing Material

Any replacement laminated safety glazing material supplied pursuant to this warranty shall be warranted only until the expiration of the warranty period for the original laminated safety glazing material.

Reporting and Verification of Laminated Safety Glazing Material Failure

Glass Market has the right to establish to its satisfaction that the laminated safety glazing material defect or failure is in accordance with the above warranty and that all of the above conditions have been met.

Any failure of the laminated safety glazing material shall be reported immediately to Glass Market. If failure of the laminated safety glazing material is not notified to Glass Market within seven (7) days of failure, the Buyer shall be deemed to have waived all rights under the warranty (subject always to the full terms and conditions of sale).

Laminated safety glazing materials must not be returned without the prior agreement of Glass Market. Glass Market may require the laminated safety glazing material to be examined in situ to determine the cause of the failure.

All expenses of claiming in respect of this warranty will be borne by the person making the claim. Glass Market may require documentation supporting the claim to be provided.

Governing Law

For New Zealand and International sales: this warranty shall be governed and interpreted according to the laws applying in New Zealand.